

Our Clean & Safe Pledge

We pledge to

General:

1. Constantly monitor Government advice.
2. Ensure extra cleaning regimes every 2 hours for high use 'touchpoint' areas such as door handles.
3. Require only a signature on check in- all other details will be completed for you.
4. Ensure physical distancing is practiced throughout the hotel and grounds.
5. Have measure in place to allow both staff and guests to practice good hygiene.
6. Have hand sanitisers available in public rooms and at all entrances/exits.
7. Ensure that our staff are fully trained in the new best operating practices implement.
8. Remove items such as guest information booklets & menus and email these to the guests in order that guests may order at the table or from bedrooms without the need for printed material.
9. Request that both our staff and guests only enter the building & grounds if they are not experiencing any symptoms of covid19.
10. Request that any guest who may feel unwell during their visit make themselves known to us immediately.
11. Ensure details of anyone entering the building are recording for traceability.
12. Only two households of anyone entering the building are recording for traceability.
13. Abide by the findings in our risk assessment, a copy of which will be available on our website.

Bedrooms;

1. Ensure that prior to arrival bedrooms/ bathrooms will be cleaned thoroughly and hard surfaces disinfected.
2. Stop all access to bedrooms during a guest stay (any request for housekeeping will need to be requested specifically).
3. Wash all linen at 60degrees or above.
4. Reduce touch point risks – items such as magazines, cushions, and tea trays will be removed.